1		STATE OF NEW HAMPSHIRE
2		PUBLIC UTILITIES COMMISSION
3		2022
4	21 South Frui	2023 - 9:07 a.m. it Street
5	Suite 10 Concord, NH	
6		
7	RE:	DW 22-082
8		RESIDENTS OF COLONIAL DRIVE, MOULTONBOROUGH: Complaint by
9		Residents of Colonial Drive, Moultonborough, against Agape
10		Community Church Sewer System. (Hearing on preliminary issues
11		regarding the Complaint Petition)
12		
13	PRESENT:	Cmsr. Carleton B. Simpson, <i>Presiding</i> Commissioner Pradip K. Chattopadhyay
14		J. D. Lavallee, Esq. Assistant Attorney General New Hampshire Department of Justice
16		Lynn H. Fabrizio, Esq./PUC Legal Advisor
17		Tracey Russo, Clerk
18	APPEARANCES:	Reptg. the Residents of Colonial Drive:
19		Marcia A. Brown, Esq. (NH Brown Law)
20		Reptg. Agape Community Church: Kevin Straughan
21		
22	a : -	
23	Court Repo	orter: Steven E. Patnaude, LCR No. 52
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2	APPEARANCES: (C o n t i n u e d)
3	Reptg. N.H. Department of Environmental Services:
4	K. Allen Brooks, Esq., Asst. Atty. Gen. (N.H. Department of Justice)
5	Tracy Wood, Dept. of Environ. Services Sharon McMillin, Dept. of Environ. Serv.
6	Reptg. New Hampshire Dept. of Energy:
7	Matthew C. Young, Esq.
8	(Regulatory Support Division)
9	ALSO NOTED AS PRESENT:
10	Michael Thurston, 47 Colonial Drive Steven Hamilton, 54 Colonial Drive
11	Bob & Terri Landry, 61 Colonial Drive Tom & Jerri Moreau, 51 Colonial Drive
12	Jason Ray, 64 Colonial Drive
13	Scott Lamprey, Lamprey Suburban Septic Service
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PROCEEDING

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CMSR. SIMPSON: On the record. Good morning, everyone. My name is Commissioner

Carleton Simpson. I'll be presided over today's hearing. I'm joined by Commissioner

Chattopadhyay. Also at the Bench is the Public

Utilities Commission's attorney, from the New

Hampshire Department of Justice, J.D. Lavallee, and we're also joined by a PUC attorney, Lynn

Fabrizio.

We're here this morning in Docket DW 22-082, regarding a complaint filed by residents of Colonial Drive, in Moultonborough, against the Agape Community Church. The complaint requested that the Commission open a receivership proceeding, pursuant to New Hampshire RSA 374:47(a), and grant any relief possible, pertaining to lots served by a sewer system that's allegedly owned by the Agape Community Church.

The complaint asserted that ACC is the owner of the sewer system, and has never sought an exemption from regulation as a public utility under New Hampshire RSA 363:4. The complaint

contends that the sewer system has now failed, resulting in a serious and imminent threat to the residents' health and welfare.

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Today, this is a scoping hearing. I will note that there are some jurisdictional questions that the Commission has, because this is a unclear situation for us, given that we have no record of this system, other than the information that was filed into the record.

I will note that we -- the Commission did some preliminary research, in order to prepare for this hearing today, which consisted of looking at town reports from the Town of Moultonborough. So, we're really only looking at scoping today, prior to the commencement of a potential adjudicative proceeding.

We are going to do our best to stay focused on the jurisdiction issues today. And we want -- we're looking forward to hearing from the parties -- excuse me -- the participants that are involved today, and getting recommendations from all of you with respect to proper procedural steps moving forward.

First, I would like to go around the

room and have all participants introduce themselves. I would start with Attorney Brown, and ask her to introduce the residents of Colonial Drive that she's representing.

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MS. BROWN: Thank you, Commissioner Simpson. My name is Marcia Brown, with NH Brown And I am representing the residents of Law. Colonial Drive. And with me, to my right, is Michael Thurston, he and his wife reside at 47 Colonial Drive; to his right is Steven Hamilton, he resides at 54 Colonial Drive; immediately behind me is Bob and Terri Landry, and they reside at 61 Colonial Drive; and to their right, Tom and Jerri Moreau, who reside at 51 Colonial Drive; and I completely forgot to introduce Jason Ray, who is at 64 Colonial Drive, who is to Steve Hamilton's right. My apologies.

Thank you.

CMSR. SIMPSON: Thank you. Do we have anyone here today from the Agape Community Church?

[Indication given.]

CMSR. SIMPSON: Oh. Please introduce yourself, sir.

1 Yes. My name is --MR. STRAUGHAN: 2. CMSR. SIMPSON: Please turn your 3 microphone on, if you could as well. And I'll 4 ask others to do that please, too, when they 5 speak. 6 MR. STRAUGHAN: Okay. Testing? 7 CMSR. SIMPSON: We hear you. 8 MR. STRAUGHAN: Thank you. My name is 9 Kevin Straughan. And I am the pastor of Agape 10 Community Church. I'm on the Board as the 11 President, actually. I stepped down as the 12 pastor. 1.3 CMSR. SIMPSON: Thank you. The New 14 Hampshire Department of Environmental Services? 15 MR. BROOKS: Good morning. My name is 16 Allen Brooks. I'm with the Department of 17 Justice, representing Environmental Services. 18 And with me are Tracy Wood and Sharon McMillin. 19 CMSR. SIMPSON: Thank you. 20 Hampshire Department of Energy? 2.1 MR. YOUNG: Good morning, 2.2 Commissioners. My name is Matt Young, appearing 23 on behalf of the Department of Energy. With me 24 today is Jayson Laflamme, who's the Director of

our Water Group in the Department's Regulatory
Support Division; as well as Anthony Leone, who
is the utility analyst working on this matter.

CMSR. SIMPSON: Okay. Thank you. Is there anyone else here today that would like to identify themselves?

MS. BROWN: If I could, I spoke to the Town of Moultonborough's counsel, Matthew Serge. The Town was unable to attend today. However, they asked that I represent to you today that they are monitoring this proceeding. And they haven't filed the official appearance yet, but they are actively monitoring.

Thank you.

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CMSR. SIMPSON: But you are not representing them, you're just letting us know that information, correct?

MS. BROWN: Correct.

CMSR. SIMPSON: Okay. Thank you. So,

I would now like to afford participants today an
opportunity to be heard on this matter. I'll ask
each participant to limit their comments now to
five minutes each. Following initial comments,
just so you understand the process, we will then

go to Commissioner questions, where Commissioner Chattopadhyay and myself have some questions for several of the participants in this room. then, we'll move forward from there. So, I'll ask Attorney Brown, if you'd

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like to begin?

MS. BROWN: And I'm sorry, I need to ask a question. Because I was expecting to do a presentation addressing each and every question teed up in the preliminary hearing notice, as well as the order denying the Motion to Continue.

CMSR. SIMPSON: Uh-huh.

MS. BROWN: And, so, my whole presentation is kind of integrated, going -based on facts, and then addressing each legal section. So, I can --

CMSR. SIMPSON: When you say "presentation", that's just verbal comments?

MS. BROWN: Verbal comments addressing the facts, and perspective on the legal construct applicable to today. I expect to take about 15, 20 minutes.

CMSR. SIMPSON: Okay. And is that -are you intending to speak on behalf of all the individuals that you're representing?

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MS. BROWN: Correct.

CMSR. SIMPSON: Okay. I'll allow that. Attorney Brown, please begin.

MS. BROWN: Okay. And I think it would be helpful, in talking later about the applicability of the law, or laws, to go over the timeline that brought us here. Because, as you know from the filings, on or about August 10th, there was a site visit at the Colonial Drive pump station, with the Town Officer -- Town Health Officer, Scott Dvorak, and a DES representative, James Talvy. At that point, it was not clear who ordered Lamprey Suburban Septic Services to start pumping, but, as of that time period, Lamprey started pumping, and you see those expenses attached to the Petition.

Now, ownership of the utility was unclear at the time. Department of Environmental Services issued a Notice of Findings on September 6th. That is not in the record yet, but I'm happy to supply that as a record request, Notice of Findings to Bay District Sewer.

Because, as you know, the Winnipesaukee River

Basin Project has a -- well, they have an MOU with Bay District Sewer, to receive sewer and transport it. Ultimately, it goes to the Franklin Wastewater Treatment Plant, but DES can speak to that more fully.

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So, that was September 6th. DES thought Bay District owned the facilities. At some point, Bay District got back to DES, and DES learned, and they can speak to this, that Bay District did not own the assets within Colonial Drive.

So, by October 5th, the Town's Health Officer, and this fact is important to which statutes apply, the Town issued a letter to the Colonial Drive residents. In that letter, the Town stated: "After talking to Lamprey Suburban, it was determined that the pumps are no longer working, which has resulted in the daily monitoring and pumping of the pump station. This is not a permanent solution, and the septic system is in failure as defined in RSA 45-A:2, IV."

So, at that point, October 5th, we have a finding of fact by a Town officer acting within

the scope of their authority that there was a failure, and a threat to public health.

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I continue to quote: "The private sewer system servicing your property is a state of disrepair, such that it constitutes a source of danger to the health of the public." The Town closed with ordering the residents to "replace the pumps within 60 days."

Within two weeks, the residents had retained counsel. By November 15th, the residents had prepaid the bulk of the pump replacement. By Christmastime, they had also paid fully. So, the residents are out about \$17,325.

Now, on November 22nd, after concluding extensive deed research, the residents sent a letter request to the Town and DES asking them to enforce against the church, and the letter also included the supportive deeds, because the record evidence of the filings at the Registry of Deeds showed the ownership still being the Church, and nothing different.

Mr. Straughan, Mr. Kevin Straughan, who is here today, reached out quite -- fairly

promptly. I spoke to him on the 28th of

November, 29th of November. He was looking for

guidance. By December 2nd, I thought it

advisable for the residents to trigger a forum to

resolve — to discuss whether this is a public

utility, because that is a finding that needs to

be made, and the path going forward.

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And then, on December 9th, I got a call from counsel that I guess, as I now understand, was interim counsel for the Church. And I had referred them to an accountant who might be able to represent them, an accountant that's familiar with the small sewer systems regulated by this Commission.

As you know, from the Motion to

Continue that was filed on January 8th, that's

the first time that the residents are hearing

that the Church is opposing its responsibility,

does not -- is taking the position that it does

not have any obligation with respect to the sewer

system. If there are facts, we certainly would

love to hear those facts, because the evidence to

date shows that the Christian -- the Center

Harbor Christian Fellowship, renamed to "Center

Harbor Christian Church", renamed to "Agape

Community Church", and this is all through the

Department -- Secretary of State's Office

records, still has a continuity of ownership of

that parcel and of the subdivision residual

easement rights.

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So, with that factual layout, I would like to address whether Agape Community Church is a public utility subject to regulation. We have set forth more succinctly in the Objection to the Motion to Continue, and that's at Paragraph 8(i) through 8(vii).

And, if you would like me to read this into the record, I can, or we can just take notice of those?

CMSR. SIMPSON: It's in the record.

MS. BROWN: Okay. So, I will skip
that.

There is some confusion on, because the Secretary of State's records show that this is a charity, and a charity is supposed to be registered under RSA 7 with the Charitable Trust Unit. And, knowing that the Charitable Trust Unit has the registry -- or, has Agape registered

as "Agape Ministries Servants, Inc.", it's different than "Agape Community Church".

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I don't see that as much of a problem, because the ownership of the sewer system is based on land records, not on the charitable name or the IRS name, it's on the land records. And I would say go with that. And, so, with using the land records as a default, I will be referring to Agape Community Church as the owner of it. we think that the records show that there is an owner that is not the homeowners. There is no homeowners association. And, under RSA 362:2, the term of "public utility" includes "every corporation...owning and operating". So, we've got that established in the land records and in the Secretary of State's records, that there's a ownership of Agape Community Church of these sewer assets/easements with it that were not purchased by the residents that lie within the subdivision.

Now, under 362:4, governing water companies, again, it's "every corporation...shall be deemed to be a public utility by reason of the ownership or operation of the water or sewer

disposal system or part thereof." We don't have operation, but we have ownership. And, so, in that regard, we think that there's a public -- a utility here.

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Now, further on in RSA 362:4, there is a carve-out, an exemption request. But you're a public utility unless you exempt. And I can find no record that there has been an exemption They would otherwise fit, because the request. threshold for being exempt is, you know, being 75 family units or less, and there are 10 residents. So, it could otherwise qualify. But I think the hang-up here is, you know, the litmus test for franchises is "whether the entity has the managerial, financial, technical, and legal expertise to operate a utility." We have a longstanding period of time with no demonstration of operation, no demonstration of management, and no demonstration of technical capacity to operate the system.

And, yes, there was a short timeframe between us notifying the Church on November 22nd that we think it owns it, to now for the Church to act, but, knowing that a utility cannot

survive without cash flow, that was another nudge to needing a hearing, which would include a adjudicative process to set rates, so that there could be cash flow to pay for repairs.

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I will move on to the next question, which is "whether the complaint must be first filed with the Department of Energy?" Now, RSA 365:1 through 4 authorizes DOE to investigate.

RSA 365:5 authorizes the PUC to investigate.

But, in reading those statutes, they're very -- they're general, and there is a precondition that there be a finding of a "public utility", I think there is a "public utility" situation here. The same also -- the same finding of a "public utility" also has to be made with respect to RSA 374:47-a, which is the receivership statute.

But the question posed by the

Commission is "What path, is one exclusive to the

other, can both be pursued?" And I would fall

back to the traditional doctrine of statutory

interpretation of a more specific statute applies

or controls over a general statute. And, in my

reading of 365:1 through 4 and 5, I deem those to

be more general. If you look at RSA 374:47-a,

there has to be a finding of imminent threat. We already have a factual finding by the Town Health Officer that there is a public health threat.

You don't have that litmus test for 365.

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Also, the receivership is for a short duration. And it is when there's a demonstration of a failure to provide adequate and reasonable services to customers, and that such failure is a serious and imminent threat to the health and welfare of the customers of the utility.

So, that is why the Petition came in seeking to trigger the receivership, so that we could jump-start an adjudicative proceeding, because the facts support the Commission's jurisdiction in using this very broad and specific -- broad authorities to respond, but very specific trigger of authority, then the Commission could use that authority to jump-start the process and get this ship righted, get rates set, get the assets identified, and get a proper books and records and accounting that a normal utility would have.

And from then -- from there, the hope would be, once the system is up to code, then, as

the record, you know, in our research showed, when the Church was developing this, they had approached Bay District to take over the sewer system. But the Bay District had said "We need to wait five years." We're hoping that Bay District will accept the assets, because the Church and the residents are not in the business to own and operate a sewer system, they're just not — not that area of expertise. And, so, it would be ultimately the goal to have Bay District to take this over, similar to the situation with Bodwell Waste Services and Bedford Waste Services.

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So, just to recap, we think that there is -- the facts support on prima facie evidence that there is a public utility here. We think the Commission has the trigger -- the facts support to trigger RSA 374:47 for receivership. It doesn't mean that the DOE can't also, in tandem, do its investigation, and I would encourage it to do its investigation under 365:1 through 4. But I think, cut to the chase, I don't think the 365:5 investigative powers for this Commission gets us as sooner that we need

remedy than the ability under 374:47-a. I think 374:47-a is the preferred route to expedite a remedy to this situation.

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There are questions teed up about the Colonial Drive, and whether it is part of the Winnipesaukee River Basin. I know this is a question of fact, and I would hope that DES would address that.

What role, if any, does DES and Bay
District have in this matter? And I would only
say that, consistent with how the Commission
defers to DES on water supply quality and
quantity elements, that the Commission here would
be secondary to the DES's primary authority to
determine whether there's a public health crisis,
and what repairs would need to happen. I see the
Commission as primary on rate regulation, but not
on the operations of the sewer system. And I
would hope that DES would speak to that issue.

And thank you for your allowance of my extended time for the presentation.

CMSR. SIMPSON: Thank you, Attorney Brown.

Before we move to the Agape Community

1 Church, I know we've had another member of the 2. public join. I just offer, would you like to 3 introduce yourself? Do you intend to make any 4 opening statement today? 5 MR. LAMPREY: My name is Scott Lamprey, 6 from Lamprey Septic. I have been in the middle 7 of this. I have a letter to the Commission. Can 8 I bring that up? 9 CMSR. SIMPSON: You can approach the 10 Bench, yes. 11 MR. LAMPREY: Thank you. My attorney 12 was unable to get here today. His wife's having 1.3 twins. So, you know, he's out of the commission 14 for a while. So, I showed up. 15 CMSR. SIMPSON: Okay. Would you, when 16 I go around, would you like me to read this into 17 the record? 18 MR. LAMPREY: Yes, please. 19 CMSR. SIMPSON: Okay. Thank you. So, 20 we'll go to the Agape Community Church for an 2.1 opening. 2.2 MR. STRAUGHAN: Yes. Excuse me. My 23 attorney could not be here as well. We are

seeking a different attorney. We've located one,

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but, unfortunately, he's involved in a case, and needs to be completing his "conflict of interest" checks now, to make sure that he can, in fact, take it on.

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So, I really believe that I need to be represented by an attorney, which is why I extended that motion, and, obviously, here we are today. So, I'm not going to be able to address -- I have no knowledge as far as even the RSAs that she's mentioning and so forth.

And, so, my opening statement is just that the name changes I think kind of confuse people. As I understand it, Center Harbor Christian Church was the original formation of this Church -- of the Church, and then they renamed it "Fellowship" for some reason. We came into the picture in 2017 as wanting to run Agape Community Church out of that building. Arrangements were made by which we, as a corporation, took over their corporation. And, therefore, we were able to get all of their assets, as well as their debts.

And they had -- there was quite a mess going on at that Church, frankly, in the past.

And, so, we were hoping to straighten all of that out. And there was a tremendous amount -tremendous amount of work that needed to be going on there. So, in the past years, three or four years, we have been doing all of that work.

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And, very honestly, when the letter arrived from Attorney Brown in November, late November, it was a complete shock. I had absolutely no idea that supposedly we still own, as an entity, the sewer system, and the land that that's on. I still don't fully understand it, and I'm not convinced that we own that. I need to see more, and study it and understand it better, perhaps with my attorney.

But, in any case, we are -- we are not a utility. I don't know the first thing about it, and we have no desire to be a utility.

And I understand, from what Attorney
Brown just said, that, by definition, it appears
as though we are, if we are indeed the owner of
that system. To again, which I would say, I need
to speak with an attorney to represent me.

 $\label{eq:And other than that, I guess that's $$ $$ what I have to say.$

1 CMSR. SIMPSON: Okay. Thank you. 2. We'll now go to the New Hampshire Department of 3 Environmental Services. 4 MR. BROOKS: Thank you. We are here at 5 the request of the Commission. So, we're 6 prepared to answer any questions that you might 7 have. We don't have anything prepared, other 8 9 than one correction to the record right now. 10 the Complaint, Paragraph 7, the statement is made 11 that "the New Hampshire Department of 12 Environmental Services has arranged for Lamprey 1.3 Suburban Septic Service to pump, nearly-daily, 14 the system to keep it from overflowing." The 15 correction is merely to say that "DES did not 16 make those arrangements." 17 Other than that correction, we are here 18 to answer any questions you might have. 19 CMSR. SIMPSON: Okay. Okay, thank you. 20 New Hampshire Department of Energy. 2.1 MR. YOUNG: Good morning again, 2.2 Commissioners. 23 The Department has reviewed the filings in this docket, and has had informal 24

conversations with several parties to this docket. In these opening remarks, I'll try to address several issues raised by the Commission in their orders to date, with a focus on some of the jurisdictional concerns.

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To start, the Department's position is that, while the residents' initial filing is denominated as a "Customer Complaint for Receivership", the Department views this filing as a petition before the Commission to place a utility in receivership. That is the relief requested by the Petitioners on Page 5 of their initial filing. And, in that filing, the residents are alleging that a utility exists, the ownership is failing, and they're requesting that the Commission appoint a receiver to take the actions necessary to ensure continued service.

Regarding the Department of Energy's complaint process, under RSA 365: In short, the Department receives a customer complaint, takes a series of steps, does an investigation to determine whether a claim exists, and would make a determination on whether that claim should then be brought before the Public Utilities

Commission.

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As previously discussed here today, and according to the filings, there is a question of ownership. Without speaking directly to who owns the system, the Department's position is that the utility exists here. Someone, some entity owns or operates a sewage disposal system or part thereof, presumably without an exemption, and therefore qualifies as a "utility" pursuant to RSA 362, Section 4, Paragraph I.

I would maybe just note, for some clarification maybe, that there is some precedent for the Commission to make sort of prima facie finding of determination of ownership based on the information in front of them, and proceed on that determination. And I would point the Commission to Orders 25,882 and 26,203 [26,103?], in Docket DE 15-464 for such precedent.

And then, finally, in concluding these remarks, I guess I will just revisit the two questions presented by the Commission's Order of Notice for this preliminary hearing. Some of this may be repetitive, but they bear repeating.

First, the Commission asks "whether

Agape Community Church is a "public utility" subject to regulation under RSA 362:2 and 4?" If the Church is, in fact, the owner of the system, then it is the Department's position that the Church qualifies as a "utility" under RSA 362:4, because they would own and operate a sewage disposal system as described therein.

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Next, the Commission asks the parties to address "whether the complaint must first be filed with the New Hampshire Department of Energy?" Based on the contents of the filing and the relief requested, the Department views this filing as a petition for receivership. As such, RSA 374:47-a grants the Commission the authority to appoint a receiver or direct its staff to take such temporary action as is necessary to ensure continued service. No complaint must first be filed with the Department to petition the Commission for receivership.

I will conclude my opening remarks. And I'll be happy to answer any questions from the Commission.

CMSR. SIMPSON: Thank you, Attorney Young.

So, now, I will turn to the letter that was just presented to the Bench by Mr. Scott Lamprey. I'll read it into the record. It's dated "January 11th, 2023", and written to our Chairman, Mr. Dan Goldner:

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Dear Committee: Scott Lamprey is the owner of Suburban Septic Service located in Moultonborough, New Hampshire. Agape Ministries Servants, Incorporated, owns a private sewer system in Moultonborough, New Hampshire, which services the church and neighboring homes. Until counsel was recently involved, Lamprey did not know who owned the system.

In August of 2022, the sewer system failed. Lamprey was contacted by James Talvy of New Hampshire Department of Environmental Services. Mr. Talvy is Lamprey's license regulator. Mr. Talvy told Lamprey to make sure the sewer station did not overflow. Mr. Talvy told Lamprey that he would ensure that Lamprey was paid. Lamprey then started pumping in reliance upon this. Subsequent communications with Kerry Barnsley, Esquire, of the New Hampshire Department of Environmental Services,

have demonstrated that Mr. Talvy's promise of payment will not be upheld by New Hampshire Department of Environmental Services.

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Initially, Lamprey was pumping the septage into lagoons near the pump station onsite. However, beginning in December of 2022, Lamprey had to begin hauling it to a treatment plant in Plymouth, New Hampshire. Thus, not only is Lamprey pumping the septage, but it is now trucking it offsite. Lamprey has incurred great expense to do this.

Lamprey has gone above and beyond in this situation, in good faith reliance that payment would be forthcoming. To date, it has not. Lamprey expects to be paid by the homeowners and the church as users and/or owners of the system. If payment is not guaranteed promptly, Lamprey will have no choice but to stop pumping. Very truly yours, Scott Lamprey.

We will submit this letter into the record. It will be available in the docketbook in short order.

MS. BROWN: Commissioner Simpson?
CMSR. SIMPSON: Yes.

MS. BROWN: May I ask a clarification?

Lamprey Suburban Septic has not been -has not formally filed an appearance. And I was
just suggesting that perhaps, since he is here
today, rather than have his filing be deemed a
"public comment", which is reserved for
nonparties, that he become -- be recognized as a
party and be on the service list, and have his
filing be in the docketbook.

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 $$\operatorname{And}$ I guess that would be something for $$\operatorname{Mr}.$ Lamprey to respond to.

[Cmsr. Simpson, Cmsr. Chattopadhyay, and Mr. Lavallee conferring.]

CMSR. SIMPSON: So, at this point, we have not begun an adjudicative proceeding. So, this letter, while it's been presented as "public comment", if we commence an adjudicative proceeding, I think it's the Commission's intention that at that time we would take administrative notice of all of the evidence that's in the record of this docket. And, should Mr. Lamprey have counsel at that time, they would be able to file an appearance as such.

So, at this time, I want to take a

ten-minute recess, so we can confer with counsel, and undertake Commissioner questioning from the Bench.

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So, we will return at 9:50. Off the record.

(Recess taken at 9:40 a.m., and the hearing resumed at 10:00 a.m.)

CMSR. SIMPSON: On the record. So, now, we're going to go through some questions that the Commission has, based on the filings in the docket. I'll start with Commissioner Chattopadhyay, he has some questions. And then, I will ask a few questions. And we'll go from there.

I'll recognize Commissioner Chattopadhyay.

CMSR. CHATTOPADHYAY: Thank you.

First thing I would say is that, not being a lawyer, I would let some of maybe the most important questions come from Commissioner Simpson. But, because this is sort of a very interesting case for me, so, I'm going to ask some questions that might still be going into legal land, but I'm not trying to pretend here

that I know everything, okay?

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So, and by the way, I'm an economist.

So, I would have been more interested in seeing the tariff page, but I don't see it here.

So, just give me a sense of, you have it in your filings, but it always helps to talk through it in this forum. So, I'm going to first ask, you know, the complainants, have you been paying anything for sewer service? The answer is "yes", right?

(Multiple residents orally indicating in the affirmative.)

MS. BROWN: The answer is "yes". They have been paying all along to Bay District.

And I would just back up and say, when they first purchased the properties, and the realtor, acting on behalf of the Church selling these properties, disclosed that there was a public sewer. So, receiving a bill from Bay District didn't trigger anything in their mind that this spur off of Bean Road, coming into Colonial Drive, would be privately — was privately owned.

But they have been paying, just like

Bodwell Waste Services, in the City of

Manchester, those residents get a Manchester

bill. I think, now that I know the facts, these

residents should also have been getting a bill,

like Bodwell to Manchester, but from the Church,

because Bay District had not accepted that spur

yet.

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But all along they have been paying Bay District. And they are up to speed -- I'm sorry -- they are current with their billing and payments to Bay District, just because the sewer has not been flowing down to Bean Road, and has been hauled off, they are still paying.

CMSR. CHATTOPADHYAY: And give me a sense of for how many years that has been going on you've been pay to Bay District?

MS. BROWN: So, the development was approved I think it was 2005-2006, with the plans. And, so, from 2006 to, I think, 2014, the lots were purchased. There are fourteen lots. There are ten residents that are full-time houses built on them; four lots are owned by the Town through foreclosure, and do not have any buildings on them.

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1
                    So, the residents have been paying Bay
 2.
         District ever since they had the house put in.
 3
                    CMSR. SIMPSON: So, we're just going to
 4
         go back and forth.
 5
                    CMSR. CHATTOPADHYAY:
                                          Okay.
 6
                    CMSR. SIMPSON: Did you all think you
 7
         were customers of Bay Sewer for those years?
                    (Multiple residents orally indicating
 8
                    in the affirmative.)
 9
                    CMSR. SIMPSON: So, everybody was under
10
11
         the expectation that the Bay Sewer District was
12
         the utility providing sewer service to your
1.3
         homes?
                    (Multiple residents orally indicating
14
                    in the affirmative.)
15
16
                    CMSR. SIMPSON: Okay. Can anybody
17
         explain to us who the Bay Sewer District is?
                                                         Who
18
         owns it? Who operates it? Who collects the
19
         money? Who operates the system?
20
                    MR. BROOKS: I think that DES might be
2.1
         able to shed some light on it, even though they
2.2
         are not the Bay District. If I can have Sharon
23
         McMillin?
24
                    CMSR. SIMPSON:
                                    Please.
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1
                    MS. BROWN:
                                If I can also respond
 2.
         afterwards?
                    MS. McMILLIN: Is this on or off?
 3
 4
                    CMSR. SIMPSON: The red light will
 5
         indicate that it's on.
 6
                    MS. McMILLIN: My name is Sharon
 7
         McMillin. I'm with Department of Environmental
 8
         Services, --
 9
                    CMSR. SIMPSON: Just a little closer
10
         please.
11
                    MS. McMILLIN: -- Winnipesaukee River
12
         Basin.
                 I manage that bureau and that program for
1.3
         DES.
                    CMSR. SIMPSON: Thank you for coming
14
15
         today.
                    MS. McMILLIN: You're welcome.
16
                                                     The Bay
17
         District Sewer Commission is a separate entity
18
         from both the municipalities, Center Harbor and
19
         Moultonborough. So, it's a separate entity,
20
         designed as a Sewer Commission. They are a
2.1
         co-permittee for our regional system, the
2.2
         Winnipesaukee River Basin Program. So, they
23
         operate the public sewers, which include the
24
         lagoon that's been mentioned, and the pump
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stations that they operate and maintain.

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However, they do recognize that there are private sewer systems within their purview, their district. And that's documented as a "co-permittee" on an annual report that is required based upon our federal NPDES permit.

And that report goes to DES and EPA each year.

The first such report was in 2013, and it documents private wastewater collection systems, among them "Colonial Drive, various owners, contact Albert Solomon, 26 Colonial Drive, Moultonborough, New Hampshire 03254."

Other than that, I do not know, because all the -- the WRBP, the Winnipesaukee River
Basin Program, relationship with any of our member communities, per our statute, is we bill the entity. So, we bill Bay District, just like we would Franklin or Gilford, as member municipalities. Then, it is within their purview of their own sewer use ordinances as to how they distribute those costs that are incurred for the treatment of the wastewater that comes to our Program to the properties within their district or municipality.

1 CMSR. SIMPSON: Okay. So, the 2. Winnipesaukee River Basin Program, is that a 3 state entity? Is it a private entity? 4 MS. McMILLIN: It is a state wastewater 5 treatment plant. It is unique in the State of 6 New Hampshire. It is owned by the state, 7 operated and maintained by the Department of 8 Environmental Service through this program. 9 CMSR. SIMPSON: And then, the Bay 10 District sewer system is a customer of the 11 Winnipesaukee River Basin? 12 MS. McMILLIN: Correct. We have -- we 1.3 call them "member communities", and that's in our 14 statute. It's RSA 485:45 through 54, those are 15 our governing statutes. We call them "member 16 communities". And it's defined as "districts, 17 commission, or municipalities that enter into the 18 regional sewer system", and then the wastewater 19 is treated in our Franklin Wastewater Treatment 20 Plant. 2.1 CMSR. SIMPSON: So, does the 2.2 Winnipesaukee River Basin own infrastructure? Do 23 they own pipes in the ground?

Yes.

The regional

MS. McMILLIN:

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pipes, we call them "main interceptors", pump stations that serve those member communities to convey that flow, and then the wastewater treatment plant in Franklin.

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CMSR. SIMPSON: And then, Bay District Sewer, you said that's owned by Moultonborough and another community?

MS. McMILLIN: No, it's actually separate. It serves portions of Moultonborough and Center Harbor.

CMSR. SIMPSON: Is that privately held?

MS. McMILLIN: I don't know if they are a corporation or a sewer commission. I am not a lawyer either.

CMSR. SIMPSON: Okay.

MS. McMILLIN: So, I don't know exactly. But, when we bill member communities, we bill Bay District Sewer Commission for the service that we provide for the wastewater treatment, and conveying it. Our infrastructure starts in Meredith. So, we don't own any of the infrastructure north of where it conjoins to our main regional interceptor, which starts, in this particular case, in Meredith.

1 CMSR. SIMPSON: And do you have any 2 awareness of whether or not Bay District Sewer 3 owns infrastructure, as in pipes in the ground? 4 MS. McMILLIN: Yes, they do. And that 5 is based upon those annual reports to both DES 6 and EPA, where they document what infrastructure 7 they own. 8 CMSR. SIMPSON: Okay. And would it be 9 your understanding that Bay District Sewer owns 10 the pipe that runs to the pump station that 11 connects to the sewer system of the Colonial 12 Drive? 1.3 MS. McMILLIN: That is incorrect. 14 Based upon my understanding, the Bay District 15 Sewer Commission, their infrastructure starts at 16 Bean Road. 17 CMSR. SIMPSON: So, who owns the -- who 18 connects from the pump station to the larger 19 sewer system, do you have any insight into that? 20 MS. McMILLIN: Based upon my 2.1 understanding of their sewer use ordinance, which 2.2 I will say is 1995, that that conveyance, until 23 it touches their pipe, is owned by others.

Whether that's a private property or a private

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sewer development, developments, obviously,
multi-properties, or a private ownership, whether
that's residential, commercial, et cetera, until
it actually hits the pipe that is public, in this
case, public local sewer, which would be Bay
District, then it is owned by others, and
operated and maintained. And that is what the
reports to EPA and DES each year document, as to
Bay District's responsibility for operation and
maintenance of their infrastructure, and then
documenting who is responsible for other
infrastructure within their district, or program,
yes, district.

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CMSR. SIMPSON: Okay. So, just trying to understand the layout of the infrastructure. From the pump station that pumps sewer out of Colonial Drive, does anybody here today know or have the insight into who owns the pipe forward of the pump station?

(Ms. McMillin indicating in the negative.)

MS. BROWN: I'm sorry, I was being fed some information that may be responsive to your first question. But what was -- if you could

repeat your --

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CMSR. SIMPSON: From the -- so, the residents of Colonial Drive, there's pipe in the ground that feeds to a pump station. Past that pump station, forward of that pump station, that sewer gets pumped presumably into the Bay District sewer system. Who owns that pipe? Who owns the pipe forward of that pump station?

MS. BROWN: And I can respond to that.

CMSR. SIMPSON: Please.

MS. BROWN: Because the easements that are depicted on the subdivision plans, in conjunction with the Declarations that the developer filed, show that they installed them within their easements, and that they have operational control over those, that infrastructure, from Bean Road into Colonial — from Colonial Drive, where it intersects with Bean Road, which is consistent with what DES just explained, that Bay District, for its ownership, would be along Bay [Bean?] Road, but then you've got that interconnection. And, from that interconnection, to the pump station, beyond the pump station, is all separately owned, not owned

1 by Bay District. And, according to the land 2. records, show that these are assets, in the 3 Declaration and the survey plan, within easements 4 that are the responsibility of the Church. 5 CMSR. SIMPSON: Okay. And that pump 6 station, that pump must have electric service in 7 order to operate. MS. BROWN: Can I respond to the 8 9 electric service aspect? CMSR. SIMPSON: Please. 10 11 MS. BROWN: Because the Solomons own 12 that property that the pump station easement is 1.3 on. 14 CMSR. SIMPSON: And is that somebody 15 here today? 16 MS. BROWN: They are not, not here. 17 CMSR. SIMPSON: But they're a resident 18 of Colonial Drive and a client of yours? 19 They are a resident, Alan MS. BROWN: 20 [Albert?] and Susan Solomon. 2.1 CMSR. SIMPSON: Okay. 2.2 MS. BROWN: They have been battling for 23 years trying to get New Hampshire Electric 24 Cooperative to remove the bill for the pump

station from their home bill. They have been unsuccessful.

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But, you know, the residents do know that that is another lingering problem, that the pump station electricity has been billed to a customer.

CMSR. SIMPSON: So, is there a unique meter that only provides service to the pump, and then the Solomons have a separate utility meter that provides electric service to their residence?

MS. BROWN: If I could caucus?

CMSR. SIMPSON: Yes.

(Atty. Brown conferring with multiple residents of Colonial Drive.)

CMSR. SIMPSON: Okay.

MS. BROWN: So, --

[Court reporter interruption.]

MS. BROWN: Yes. So, I'm just going to put it into the record for Steve that the residents just confirmed to me their understanding that the Solomons pay under two different meters, two different accounts. And they have been unsuccessful in getting, as I

said, the pump station account off of their residence.

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CMSR. SIMPSON: And is that pump located on a parcel owned by the Solomons?

MS. BROWN: Yes.

CMSR. SIMPSON: Okay.

MS. BROWN: Within the easement reserved by the Church.

CMSR. SIMPSON: Okay.

CMSR. CHATTOPADHYAY: So, sorry. Can you give me a sense of how long did that resident have this issue brewing? Like, you know, you mentioned how they had to deal with the Cooperative, and try to make a claim that, you know, that the two accounts, one of them should not be paid by them, how long has that been going on?

MS. BROWN: I know it's been a handful of years, that they have been trying to, and unsuccessfully, separate that account, and give it to somebody. But, then, ownership, you know, was not known. And goodness of the residents' hearts, they occasionally, you know, give the Solomons money, because they know that, you know,

that pump station electricity is, you know, it's just not equitable for one resident to be burdened with that bill.

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So, it hasn't reached an end point.

It's been a handful of years that the Solomons have been trying to get this dealt with.

CMSR. CHATTOPADHYAY: When you say "handful of years", if something like that is happening when you buy the house, you should be seeing it right from the beginning?

MS. BROWN: They found out about it well after -- billing is in arrears. And after they purchased it, they first contacted the realtor and said "What's this extra bill that I'm getting?" And, you know, so, they've pursued it with, you know, objected through the realtor; that got nowhere. They objected through New Hampshire Electric Cooperative; they haven't gotten any, you know, positive resolution there.

So, it's just -- it's a relatively small bill. So, people just have been throwing money at it. It would be great to address that in this proceeding.

CMSR. CHATTOPADHYAY: Is it possible to

confirm whether that second bill that you're talking about was strictly about the electricity being used for the pump?

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MS. BROWN: I'd be happy to have a record request for that, and submit documentation to establish that there is a separate meter and separate electric bill for the pump station.

I realize that this isn't a adjudicative proceeding. But, to the extent the prehearing guidelines suggested exhibits, I'm in that mindset of giving you exhibits.

CMSR. CHATTOPADHYAY: So, because, you know, this is not going to be a record request, you know, technically, but that would be useful information that you should provide.

And it didn't occur to the residents in the community that that pump station, because you're getting an electricity bill, one of the residents is getting it, it didn't occur to the community as to, like, there's a problem with the ownership with that pump itself?

I mean, I'm really trying to go back, when did the community realize, you know, you must have assumed that that pump belonged to some

entity. I'm just trying to understand what was the knowledge that you had?

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MS. BROWN: The knowledge was that there was a bill, but it didn't raise a red flag that the system, the entire system, was not owned by Bay District.

CMSR. SIMPSON: Did anyone ever reach out to Bay District about that question? Did you ever inquire, you know, or did the Solomons ever inquire to Bay District to say "why do I pay this electric bill?"

(Atty. Brown conferring with multiple residents of Colonial Drive.)

MS. BROWN: So, to respond to that, the residents realized that Bay District did not own it once the pumps failed. That was the red flag. That was the fact that finally triggered that "Hey, this is a private system within the development."

The billing situation never raised a red flag to them that the system was not owned. It was -- we don't know if the Solomons, and I can check when I, you know, check with the Solomons for the account information, whether

they reached out to Bay District, as much as we have.

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CMSR. SIMPSON: Okay. And just two things.

So, the court reporter has a tough time hearing anything that's spoken into the record.

So, Attorney Brown, presumably you're okay providing test -- or, excuse me, you're providing information to us from your clients here today.

Anybody is welcome to speak. But, if we do so, if you'd like to speak, please turn your microphone on, so that the court reporter can capture that, or just communicate it to Attorney Brown.

Secondly, I just want to note for everybody here, we're just trying to understand the situation. Where we, as I said earlier, we have no record of this entity. It sounds like you all have done a lot of research on it, and are doing your best to understand the situation. And that's what we are trying to do, too. We're just trying to understand how the system operates, who has been responsible for its operation and paying the bills, et cetera.

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                    I see that --
 2.
                    MR. STRAUGHAN: Yes.
                                          It's Kevin.
 3
         Kevin Straughan.
 4
                    CMSR. SIMPSON: Kevin --
 5
                    MR. STRAUGHAN: Yes.
 6
                    CMSR. SIMPSON: -- Straughan, from the
 7
         Agape Community Church, would like to make a
 8
         comment.
                   Please.
 9
                    MR. STRAUGHAN: Commissioner, thank
10
         you.
11
                    When we first got the letter from
12
         Attorney Brown, that's the first thing that I did
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         was to contact Bay District Sewer. And I was
14
         under the assumption myself that they owned the
15
         system. And, I mean, because we know that we
16
         receive a bill for, you know, our usage and so
17
         forth, and I assumed that the residents did as
18
         well, and I've heard it confirmed that they do.
19
                    In talking with him, though, after this
20
         letter, I asked him "Well, what about" -- "what
2.1
         about the pipes and what about the pumping
2.2
         station?" And he says "We have nothing to do
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         with that, and, furthermore, we want nothing to
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do with that."

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So, I had my answer.

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CMSR. SIMPSON: Uh-huh. So, then, you had mentioned earlier that, and I'll note, what's confusing for us, based on the evidence, or the material that's been filed into the record, are the corporate entities involved. And you mentioned that Agape Community Church, you were the minister of?

 $$\operatorname{MR.}$ STRAUGHAN: I was the pastor, and --

CMSR. SIMPSON: Pastor.

MR. STRAUGHAN: And I am still the President of the Board.

CMSR. SIMPSON: And you're President of the Board.

And perhaps you could explain the corporate structure, as you understand it historically? Because we have Center Harbor Christian Church, we have Agape Community Church, we have Agape Ministries. If you could explain to us the corporate structure, how it's evolved, to the best of your ability, and I recognize that you are not represented by counsel today, to the best of your ability, how that corporate

structure has changed over the years? That would be very helpful.

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MR. STRAUGHAN: Certainly. Certainly, I can do that.

I want to, while I've got the floor, note that there is a bit of confusion as well noted from DES, that Agape Ministries Servants, Incorporated, is a separate entire entity from the Church. They actually are the ones that operate the food pantry and thrift store out of the Church. The Church gives them permission to be there and to operate those entities. So, not to confuse the issue, but Agape Ministries Servants, Incorporated, has nothing to do with the Church and this whole situation now.

So, we, in 2017, had an opportunity placed in front of us from the previous pastor, that he was going to be retiring, and that he wanted us to be able to come on over and try to save the church, to be very frank about it. They have been, over the years, very messy situations going on there. And the reputation of the church was not good. The actions of some of those involved in the church had been called into

question. It's public record, so, I'm not afraid to say that his -- the pastor's son actually was involved in investments and so forth, and he was convicted of a Ponzi scheme from -- I don't know if he used the church necessarily, but certainly some of the church contacts and so forth. And, so -- and, again, for the record, he is now apparently out of prison for that.

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But, in any case, he had nothing to do with representations to me, necessarily, when this 2017 offer came in, and -- although, at least at first. Bob Farah, the pastor, just was retiring, and he wanted us -- and he wanted to have the church continue and not be shut down and so forth, for the sake of whatever good would come out of it.

So, we agreed, but we had little to no money. And, so, the way to do it, according to his son, Scott, was to do a corporate takeover, where the existing Board members there would retire, but not before our Board members came on. And therefore, as we then absorbed the corporation, we absorbed the assets and the debts.

And there were debts. In fact, one of the debts was about to come to fruition and was being demanded to be paid. So that he couldn't pay it, and we were able to help with that matter by coming in with some money and paying that.

But I think it was \$89,000, or something like that. It was substantial.

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In any case, when we took over, we then proceeded with a name change. They had already been through two different name changes, at least two, I believe. They were "Center Harbor Christian Church", and then they became "Center Harbor Christian Fellowship". And then, I believe that was where we came in and became "Agape Community Church". And I think that's — and that's where it is today.

CMSR. SIMPSON: Do you have any insight into the corporate entities prior to that, like from the early 2000s, the '90s?

MR. STRAUGHAN: Sorry, I really don't.

I happen to know one or two of the people who attended the church, but not the corporate entities. And I looked over the documents that were filed, and I didn't recognize any of the

1 names.

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2 CMSR. SIMPSON: Okay.

CMSR. CHATTOPADHYAY: As far as the pump is concerned, somebody had to operate it, or was it like, you know, the one that I have in my house, which is automated? So, that's a question.

I mean, did people know that it's being operated by somebody, or it's like "it's automatic, so, we don't think about it"?

I'm just trying to get a sense of whether the Church knew? And this question, I mean, even it's -- it's for the residents as well.

MR. STRAUGHAN: Thank you,

Commissioner. My answer would be that I don't

know what people thought. I will say that what

we thought was that it was part of Bay Sewer

District. And we soon found out, when this

problem occurred, it was not.

But that would be my logical thinking, too. You know, what operates this system?

In speaking with Bay District, it had always been this way right from the start of this

development. And only an event such as the pumps failing, I think, would trigger questions such as these.

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CMSR. CHATTOPADHYAY: Did the -- I'll first let the -- I think, Attorney Marcia Brown, I want to hear from you as well.

MS. BROWN: Yes. I have -- Michael
Thurston has some history on your question of
"was there any evidence of maintenance?", and if
I could have him speak to that.

MR. THURSTON: Thank you. The only evidence that we have on maintenance is when the pumps first broke. And they were serviced by Mr. Lamprey. I think there was a circuit breaker that went bad, et cetera, et cetera. And, to his credit, the bill, we never saw. And we thank him for that.

As to further maintenance, when the pumps went down, they're down. We have paid for the pumps. We paid for the labor to install, we've paid for everything. They're not in yet; we hope that they are soon.

FROM THE FLOOR: That is the replacement pump.

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1
                    CMSR. SIMPSON:
                                    The replacement pumps
 2.
         you've paid for?
 3
                    MR. THURSTON:
                                   Yes, sir.
                    CMSR. SIMPSON: Okay. Not the pump
 4
 5
         that's there today?
 6
                    MR. THURSTON:
                                   No, no.
 7
                    CMSR. SIMPSON:
                                    Okay.
                    MR. THURSTON: No. And it's just worth
 8
         noting, and then I'll back off. All of us bought
 9
         under the premise specifically stated that "We
10
11
         have our own wells, but it was a public sewer."
         It's denoted on real estate disclosure forms.
12
1.3
         There's a reference to "municipal sewer" in the
14
         Registry of Deeds and the covenants concerning
15
         Colonial Drive. This is what we were represented
16
              This is what we bought under the guise of.
17
                    CMSR. SIMPSON: So, you bought thinking
18
         that Moultonborough owned the sewer system?
19
                    MR. THURSTON: We thought it was a
                        So, --
20
         public sewer.
2.1
                    CMSR. SIMPSON: Or some public entity?
2.2
                    MR. THURSTON: Absolutely. And I'm not
23
         smart enough to know all the RSs [sic] and those
24
         kinds of things, admittedly so. But that's the
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1
         premise that we all bought under.
 2.
                    CMSR. CHATTOPADHYAY: But I may have
         misheard, in that document or whatever, did it
 3
 4
         say that "the residents own the pump"?
 5
                    (Multiple residents of Colonial Drive
 6
                    indicating in the negative.)
 7
                    CMSR. CHATTOPADHYAY: No.
                    MR. THURSTON: No.
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 9
                    CMSR. CHATTOPADHYAY: Okay.
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                    MR. THURSTON: No. I mean, I quess our
11
         inference, from buying under the guise that it
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         was a public sewer, was just that. You know,
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         it's a public sewer. We were paying our 500 plus
14
         dollars yearly, and we thought it was all good.
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                    CMSR. SIMPSON: You paid that to
16
         Moultonborough?
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                    MR. THURSTON: Well, it goes to Bay
18
         District Sewer, however, we do pay it at the Town
19
         Hall, in Moultonborough.
20
                    FROM THE FLOOR:
                                     They collect it.
2.1
                    MR. THURSTON: They collect it.
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                    CMSR. SIMPSON: But the bill is to --
23
         they just collect it, the Town of Moultonborough
         collects it?
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1 Absolutely. And that's MR. THURSTON: 2. pretty much all I know. So, absolutely. But let 3 Marcia clarify. 4 (Atty. Brown conferring with Mr. 5 Thurston.) 6 MS. BROWN: So, what I just asked for 7 clarification is, because it goes to Commissioner 8 Chattopadhyay's question of "Who operated the system? Was there any evidence, prior to the 9 immediate emergency in August, " --10 11 CMSR. SIMPSON: Uh-huh. MS. BROWN: -- "was there any evidence 12 1.3 of somebody operating, or coming in and repairing it?" 14 15 So, that's what I just wanted to have 16 someone from the residents to speak to. So, I 17 think Mike, because he's closest. 18 MR. THURSTON: Yup. Yes. And probably 19 Mr. Lamprey can speak better to this. 20 But it's been over a year ago. 2.1 fact, there is -- there's a reference in the Town 2.2 Meeting and the Selectmen Meeting from June or 23 July of 2022, with them acknowledging that there

were pump problems on Colonial Drive, and they

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needed to be fixed, because they own them.

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I brought this up to Mr. Dvorak, the Code Enforcement Officer, in October, once we received the letter.

CMSR. SIMPSON: Is that Department of Environmental Services Code Officer, or is that the Town of Moultonborough?

MR. THURSTON: The Town.

CMSR. SIMPSON: Okay.

MR. THURSTON: The Town. I brought this up to him, and say, because we met with him very much hoping to get some assurance that, if we were making progress toward a resolve, that we would not be evicted from our homes. He agreed.

When I brought this up to him, I said

"Are you aware that, in June or July of 2022, in

the minutes, this is what it said?" And in my

response -- or, his response to me was "Yes, they

really shouldn't have said that."

When I asked "Well, there's got to be some record of hookups? You know, somebody had to sign off on all these kinds of things?" The response I got was "Yes, we really can't find anything."

Again, and then I'll shut up, we're all good people. We don't want anything for nothing. We want a resolve to this so we can go on with our lives. I'm tired of waking up at 2:00 in the morning, unable to get back to bed, because it's "What more can I do? How can I help?"

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We've paid, willing so, for the pumps, want Mr. Lamprey to get paid. We get that. How can we resolve this? Can you please help us?

Thank you.

CMSR. CHATTOPADHYAY: Yes, I understand, you know, the exigency of all of that.

So, the one question that's still sort of bothering me is this. As I understand, Bay Water Sewer, and you -- Commissioner Simpson ended up asking questions about it, there's a pump station, and then there's a pipe that goes from the pump station to the public system, that is not owned by Bay Water -- sorry, Bay Water Sewer, right? That's what I understood.

MR. BROOKS: Yes. My understanding is that the Bay District owns the pipe on Bean Road, the connection comes off of Bean Road. Once you

get off Bean Road, that that's private. So, that goes down to the corner, the corner lot is the Solomons, that's where the pump station is.

Everyone else is further down the road. And I believe that, I've been told, those are all gravity feed to the pump station, and then pump station pumps it up to Bean Road.

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CMSR. CHATTOPADHYAY: So, because it's so clear to Bay Water Sewer that that is the arrangement, I'm just -- I'm curious whether that is documented somewhere? That, you know, that when you are connecting to Bay Water Sewer, the pipe that does it beyond the public system is part of the owners of the -- you know, that community's cost?

MR. BROOKS: Yes.

CMSR. CHATTOPADHYAY: So, there must be some documentation. I mean, this can't happen in the vacuum.

MR. BROOKS: DES has some information about, I think information that is public, either on the website or otherwise. But that doesn't mean that, if you're buying a home, that you'd know to look in this place and find it.

But I don't know if DES has anything they can share that's publicly available information. Again, we would have greatly preferred the Bay District to be here to answer these questions. We're doing the best we can. But it's not definitive.

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MS. BROWN: If I could also suggest that the Church has filed a wastewater permit. And I'm wondering if the plans, which show the easements that are also attached to the filed documents from the residents, if those plans are on record at DES? Because I would submit that there is evidence from the pump station, to the connection on Bean Road, of who owns that. And that is in the land records and the easements and the Declarations of the developer had filed with the Registry of Deeds.

CMSR. SIMPSON: I did want to ask about that. We have a letter from Center Harbor Christian Church, that was dated "July 5th, 2005", written to Mr. Brad Foster, of the New Hampshire Department of Environmental Services' Wastewater Engineering Bureau, regarding a Wastewater Discharge Permit request into the

Winnipesaukee River Basin Program, by the Center Harbor Christian Church. And this requests, pursuant to a phone conversation, "Pump Station Maintenance": "The Center Harbor Christian Church will be responsible for the proper operation and maintenance of the proposed sewerage pump station and at the above-referenced residential subdivision until it's taken over by the Bay District Sewer Commission or an interim owner."

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"We understand that the Bay District
Sewer Commission would like us to operate and
maintain the sewer pump station for five years
before they allow us to petition them for
assuming the full responsibility of the pump
station."

DES, do you have a record of that? Do you have any insight for us with respect to process that occurred prior to this letter, after this letter, with respect to the Wastewater Discharge Permit? Was the permit granted?

MS. WOOD: Hi. Tracy Wood,

Administrator of the Wastewater Engineering

Bureau.

1 Thank you for being CMSR. SIMPSON: 2. here. 3 MS. WOOD: Thank you for having me. 4 We have a process at DES for a 5 connection. There's certain requirements that 6 have to be met. And, so, part of that process is 7 that we have a form that you fill out, an applicant fills out. And, when that form comes 8 in, which you do not have, I don't believe, in 9 10 front of you, but there's a "Municipal 11 Certification" section. CMSR. SIMPSON: Do you know if that's 12 been filed into the record that we're able to 1.3 14 pull up? 15 MS. WOOD: It has not. 16 CMSR. SIMPSON: Okay. 17 MS. WOOD: And I'll have to check our 18 records to see if we have it. Our record 19 retention policy, we may not have records that 20 far back. But I can see if I have the actual 2.1 submittal. 2.2 CMSR. SIMPSON: Okay. 23 MS. WOOD: Okay. 24 CMSR. SIMPSON: If you find that, it

would be very helpful if you would provide that to us.

MS. WOOD: Okay.

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CMSR. SIMPSON: Thank you.

MS. WOOD: Will do.

CMSR. SIMPSON: But continue.

MS. WOOD: Okay. In that, there's a "Municipal Certification" section. And what that does is that, first, the petitioner will go to the municipality and say "We want to connect." And then, the municipality will review that application for conformance with anything that they need, that they have for rules and statutes in their town. And one of the statements is is that "The proposed sewer connection and/or sewage design meet the approval of the local jurisdictional authority." And then, the municipality signs off on that.

And then, when we receive the application, the only thing we're reviewing it for is that the design is in conformance with our design rules. So that the pipe is a certain size, the pipe is a certain type, the pump station meets certain basic design parameters.

So, that's what we do at DES, make sure that it's in conformance with our design rules.

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CMSR. SIMPSON: Okay. Thank you.

CMSR. CHATTOPADHYAY: I think, since, if I heard you correctly, Agape Community Church came into existence in 2017?

MR. STRAUGHAN: At this building, that's correct.

CMSR. CHATTOPADHYAY: And when that happened, whatever the entity was before that, to be able to become the church that you are, you must have gone through some documentation. And I'm just, again, curious as to, is there anything about this interconnection, you know, to the public system?

And, so, I think it would be helpful to have that kind of information. But I'm just thinking about it here.

MR. STRAUGHAN: Well, thank you,

Commissioner. And the truth is that, until this

happened in November, where we received Attorney

Brown's letter, there was -- we had no inkling,

no idea that we were an owner of a system, a pump

station or pipes, any of that. It was not

disclosed to us in any way.

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And I suppose that, if this was an adjudicative -- a hearing where you're thinking of, you know, damages and punishments and all that type of thing, then I'm going to need to find out just what extent the previous church membership people, the directors were as far as this whole thing.

I mean, it wasn't disclosed to me. And what I'm hearing from the residents is that it was disclosed to them that it was a public system. Don't the real estate people then bear some, the brunt of that as well?

I mean, it sounds like this is just one great big mess-up, and there were a lot of mistakes made along the way. But, honestly, we had no idea, until we got this letter.

Thank you.

CMSR. SIMPSON: So, I'd like to ask Lamprey Sewer some questions now.

So, we read your letter into the record. Can you just explain how you became involved in this situation? Because it sounds like, for many, many years, this pump station was

working. You had -- one of the residents had an electric meter, they are were paying the bill to the New Hampshire Electric Co-op. The pump was just working. Everything was operating as it should.

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It then fails, and it's no longer pumping. Explain to us how you got involved please?

MR. LAMPREY: My history is that two years ago I was called by the residents, and this is from my memory, I could check back on my records, but -- and Solomon, who's not here, called me and says "Can you look at this mess I've got down here?"

So, I looked at it. And, after I committed a vacuum truck, and looked at what was wrong, and what was wrong, at first glance, was the force main, and that's the pipe you're talking about that goes from the pump station to the Bean Road, and is received by the Bay District Sewer Department, or whatever they call themselves.

So, I saw it, and I said "Okay. Well,"
-- and we had some minor electrical problems, and

the breakers, because the pump had been running constantly for who knows how long, and it was just misaligned. So, it was pumping some of it up there, but it actually probably ran weeks and weeks. And it was enough so the whole station had warmed up and it was steaming.

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So, I pumped all that stuff out of there. I entered the pump station. I put a repair sleeve on it, and diagnosed the pumps. I found that one of the pumps, not the one that — there's two pumps in there. So, one pump had been running. The other pump was full of rocks. So, I disassembled the pump, these are 5-horsepower pumps, they stand about this high [indicating], and I disassembled it, chiseled the rocks out of the pump. And then, after that, I had my electrician go and check the health of the pumps by an amp draw.

We found that both the pumps were -there was one, the one that had been running all
the time, believe it or not, wasn't that bad, but
all of them were pulling amps above their design,
what they were designed to do.

CMSR. SIMPSON: And how old do you

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         think these are, 20-30 years old?
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                   MR. LAMPREY: Those date back to when
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         the pump station was installed, and I think
         somebody said it was like 2002 or 2004. I don't
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 5
         have the --
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                   CMSR. SIMPSON: Okay.
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                   MR. LAMPREY: I have the pumps
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         dated, --
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                   CMSR. SIMPSON: Yes.
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                   MR. LAMPREY: -- but I didn't bring
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         that with me.
                   CMSR. SIMPSON: That's fine. Continue.
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                   MR. LAMPREY: Anyway, so, I told
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         Mr. Solomon, I said "Okay." I said "You're going
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         to have problems in the future, because these are
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         Berkeley pumps, and they have capacitors." And I
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         said "The capacitors showed some signs of
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         failing, because of the heat that was produced by
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         the pump running all the time", and all that
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         stuff. So, I said "Before it all flies apart,
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         you should do a repair." And at that time he
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         stated "Well, I don't own this." Well, I said
23
         "well" -- and then I found out that he was paying
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         for the electricity.
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1 So, then, the Town of Moultonborough 2. got involved. And it was a matter of the 3 Selectmen saying, you know, with me being a 4 long -- my family being a long resident of the 5 town, said that "Okay, just to settle this, we'll 6 pay the bill. We'll pay the bill." 7 CMSR. SIMPSON: To you, your cost, yes. MR. LAMPREY: They paid to do the 8 9 repair, to enter the station, to transport the 10 wastewater back down to the lagoon, and my crew 11 and such forth. And then, we all moved on. 12 Now, after that, there were a few more 1.3 problems. And then, the Town refused to pay, 14 that they had talked to their counsel, and said 15 "Well, you know, we don't own this thing. 16 were just nice guys, and we decided that we'd 17 paid it. But we're not paying any more bills." 18 CMSR. SIMPSON: Who represented to you, 19 from the Town, that they would pay the bill for 20 your work? Town Manager or the Selectboard? 2.1 MR. LAMPREY: I think it was the Town's 2.2 Building Inspector. 23 CMSR. SIMPSON: Okay. 24 MR. LAMPREY: And he's since moved on.

And he was the one I was dealing with, and he thank me for doing that. He says "I'll send you" -- you know, "How much is the bill? I'll have the Selectmen sign the check", and he said "you'll get a check."

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And then, after two years came around, or not -- like, about a year after that, through the grapevine or the Selectmen's meeting up at the local restaurant, I was told that "Hey, we're bowing out of this. That, you know, we've talked to our counsel, and that we don't own this, and don't ask us for any more money."

So, then, Solomon came to me again, down at the local store, and he says "Hey, there's something wrong in the pump station again." And that's where this whole thing began in August.

So, in August, Mr. Solomon called the DES. The DES representative came up, he talked to me about the pump station. I talked to these people, and said "Hey, you know, we've got to pay this."

CMSR. SIMPSON: The residents of Colonial Drive?

MR. LAMPREY: Yes.

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CMSR. SIMPSON: Okay.

MR. LAMPREY: I was thinking Solomon would convey to them that, and I don't know whether he did or not, and I didn't talk to anybody else there but him, because he's the neighbor and he's right beside the thing. And I said "You've got to fix these pumps. It's going to cost about this", which is near to the number that I said, you know, that I have a bill here for the money that these people have paid. pumps are available. I can have it fixed in a But I told him, I said, "We can't get into week. a hauling situation." I said, "It will be seven days a week, and you might not think you have a big bill." But I said "In a matter of a few weeks, it's going to be a big bill." And, now, it's a huge bill, because this has been going on since August, almost every day.

CMSR. SIMPSON: So, at that time,
Mr. Solomon told you not -- that they were not
going to replace the pumps at that time?

MR. LAMPREY: No. He said that "We don't own it." And I went to the Bay District,

"We don't own it."

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CMSR. SIMPSON: Okay.

MR. LAMPREY: So, in my way of thinking, and when I -- and I didn't hear about the Church until the lawyer sent me an e-mail, that they were the owners.

So, like about a month ago, I -- well, maybe it's more than a month, I sent a letter to each one of the residents, a registered letter, stating a plan for them to get out of this. And that we extended them credit, saying "oh, you can have three or four months to pay this bill. If you divide it amongst each of you, it's going to be so much money." And they did not choose to do that, and no one signed the letter, and that's when the good attorney got involved. And she did her research, and now we're here at this meeting.

And that's basically what is happening now.

CMSR. SIMPSON: So, that bill that involved your work to repair the pumps when there was an electrical issue, reset the pumps, you put a sleeve in, you got them operating, --

MR. LAMPREY: That got paid.

1 CMSR. SIMPSON: Okay, that got paid. 2. MR. LAMPREY: That got paid by the Town 3 of Moultonborough. 4 CMSR. SIMPSON: The Town of 5 Moultonborough did pay that. 6 MR. LAMPREY: Recently, we have a bill 7 for -- when, initially, in August, when we found 8 the pump station broken, we had to figure out 9 what was wrong. CMSR. SIMPSON: So, you fixed it, it 10 11 worked for a little while. The Town of 12 Moultonborough paid that bill. And then, you advised the residents that --1.3 14 MR. LAMPREY: I told them, I said --15 CMSR. SIMPSON: -- these pumps were at 16 end-of-life, they needed replacement. You sent 17 them a letter explaining, in your opinion, what 18 needed to be done, in terms of replacement and 19 installation. Were you coincidentally trucking 20 sewage out of there? 2.1 MR. LAMPREY: When I fixed the pump 2.2 station two years ago, I was -- I only trucked 23 what I needed to do to fix it. 24 CMSR. SIMPSON: And the Town of

Moultonborough paid --

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MR. LAMPREY: Then, I told them, I said
"Look, you need to form an association, if you
collect dues, we're going to have to fix this,
this is going to break, if you collect dues, that
I'll fix the pump station, and you can make
payments to my company." Just to get it out of
the way, you know, I wanted it to work, you know.

I told Solomon all this. I told him, and this was no emails, this was no -- this was just one man to another man.

CMSR. SIMPSON: Okay. And everybody will have an opportunity to respond. As I said, we're really just trying to understand what's happened here. We want everybody to be respectful. And we recognize this is a terrible situation for everybody involved.

MR. LAMPREY: Mr. Solomon kept repeating that "We don't own this, the Town owns it." "We don't own this, the River Basin Project owns this."

CMSR. SIMPSON: Okay.

MR. LAMPREY: You know, and I was left with being told by my regulator "Don't let it

overflow."

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CMSR. SIMPSON: Okay. So, in your letter, you stipulated that the Department of Environmental Services, somebody told you that they would pay for your services, is that correct?

MR. LAMPREY: A representative of that stated that. It was -- I think it was like a shoot-from-the-hip thing. But he said, you know, "We'd make sure that you got paid."

CMSR. SIMPSON: And what are those debts? So, it sounds like the initial maintenance, and one truck of sewage out, Town of Moultonborough paid that. What's unpaid since then?

MR. LAMPREY: Well, I've got a bill here for, let's see, how much is this?

Okay. So, the initial -- this was dated "08/10/22", I guess it was in last August, I got a bill here for \$2,000. And that includes an electrician, we pumped some wastewater out of there. And let's see, it says here "Electrician tested panel, traced power, bad fuse, replaced fuse. Pump runs -- Pump 1 runs. Pump 2" --

let's see, an amp draw here, the amp draw on these pumps is about 17 amps. "Pump 1 runs at 21 amps, and Pump 2 runs at 39 amps." So, that would be close to a rotor lock on that electric motor.

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CMSR. SIMPSON: So, have you facilitated the purchase of these new pumps that the residents have paid for?

MR. LAMPREY: The pumps are at my distributor right now. I have the money that these people paid sitting on my Secretary's desk in an envelope, all the checks.

CMSR. SIMPSON: Once you get the new pumps, which they have given you the money for, you will install them?

MR. LAMPREY: I won't install them until they settle the bill of \$200 per day since August.

CMSR. SIMPSON: So, what's your outstanding debt, roughly, today?

MR. LAMPREY: Well, I don't know -- I'm confused by this bill. And I was reading it on the way down on the highway. And I'd say it's about \$30,000.

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                    CMSR. SIMPSON:
                                    Okay.
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                    MR. LAMPREY: I saw some mistakes on
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         here, but I'll resubmit it to you.
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                    CMSR. SIMPSON: So, before I go to
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         Attorney Brown, so, at this point, you've ordered
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         new pumps?
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                    MR. LAMPREY: They're here.
                    CMSR. SIMPSON: Okay. You have new
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         pumps, you have money from the residents for
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         those new pumps. But there's also some
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         outstanding debts?
                    MR. LAMPREY: The outstanding debt are
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         the hauling, which I wish to avoid.
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                    CMSR. SIMPSON: And what you're
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         representing is that you need to get paid for
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         those hauling efforts prior to the installation
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         of the new pumps?
                    MR. LAMPREY: You can't blame me for
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19
         not. --
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                    CMSR. SIMPSON: I'm just trying to
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         understand.
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                    MR. LAMPREY: Yes, that's right.
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                    CMSR. SIMPSON: I'm just trying to
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         understand the situation.
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1 That's exactly MR. LAMPREY: Yes. 2. right. 3 CMSR. SIMPSON: Okay. Thank you. I 4 appreciate that overview. That's very helpful. 5 Attorney Brown, I think you had some 6 responses that you wanted to offer? 7 MS. BROWN: Yes. I was just going to 8 note that, in Exhibit -- well, what I marked for "Exhibit 1", which is the initial Petition, I 9 10 only had invoices up through December 1st, which 11 showed 34,800, but add to that the \$2,000 bill 12 that Mr. Lamprey just spoke of. And I believe he said that it's now -- the pumping is 500 a day, 1.3 14 and we are now at January 12th. 15 CMSR. SIMPSON: I thought he just said "200 per day"? 16 17 MR. LAMPREY: Could I interrupt you here? 18 19 CMSR. SIMPSON: Please. 20 MR. LAMPREY: I told them that the 2.1 weather conditions this winter are quite a bit 2.2 different than they usually are. I have to back 23 my truck across this lagoon berm, with a heavy 24 load. And, if it's muddy, I can't go -- bring it

1 So, I had to bring it to Plymouth. there. 2. Currently, the past week, since it's 3 decided to become winter again there, we've been 4 able to haul it to the lagoon, and I've been 5 charging them the 200 per trip. 6 CMSR. SIMPSON: And you're still doing 7 that today? You're still hauling the sewage? 8 MR. LAMPREY: Yes, sir, --9 CMSR. SIMPSON: Okay. 10 MR. LAMPREY: Ethically, she sent an 11 email that said that they weren't going to pay 12 after the 21st of December, because I did have the pumps. And I said "Well", I said, "I don't 1.3 14 want to get in trouble with these folks here." 15 And I kept hauling. 16 CMSR. SIMPSON: Okay. So, then, let me 17 turn --18 MR. LAMPREY: Even though they stated 19 that they were refusing, refusing to pay for the 20 hauling. 2.1 CMSR. SIMPSON: Okay. Let me turn to 2.2 the Department of Environmental Services. 23 Can you respond to the claim that was 24 made that DES provided reassurances to Lamprey

Septic that DES would pay for these costs of removal of the sewage?

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MR. BROOKS: Thank you. We don't have James Talvy here. And, so, if we do have an adjudicative proceeding, and he can testify, that would be great.

My understanding is that, what likely happened, I was not there, and I don't want to — this is all subject to change from the people who actually were there. But I believe that DES would likely have said something, and my understanding is that residents were also there at the time, Mr. Solomon was there, and Mr. Lamprey may have been there, to say "This needs to keep being pumped. You can't just let this go into failure." They seem to have all heard that. They may have interpreted that in different ways as to whose responsibility that was.

My understanding is that DES did not say "And we, the State, will pay you for that."

They may have heard that in their minds, or they may have inferred that when they said "You need to keep doing this." They may have inferred

"Well, then, maybe you're taking responsibility

that it will get paid."

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But that's my secondhand understanding. It's entirely possible, we've all dealt with witnesses before, where they tell you something, and then you put them under oath and they say something else. So, I don't want to say that's a definitive answer. And I don't want to disrespect anyone's firsthand recollection of what occurred. But that's the inferences that I draw from having spoken with DES.

CMSR. SIMPSON: Okay. Go ahead.

MR. LAMPREY: This fellow that he's talking about, he's a real good guy. I like him a lot. And I've had several regulators, I've been in the business all of my life.

CMSR. SIMPSON: Uh-huh.

MR. LAMPREY: He was kind of talking about the situation, and he said -- I'm almost positive he said "We will" -- "We will make sure you get paid." Now, that could mean a bunch of other things. I think he was just encouraging me. And I don't wish him to get blamed for that.

CMSR. SIMPSON: Okay.

MR. LAMPREY: He's a good guy.

CMSR. SIMPSON: Thank you. Just a moment.

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[Cmsr. Simpson and Mr. Lavallee conferring.]

CMSR. SIMPSON: Okay. Attorney Brown, your Complaint Petition has asked the Commission to appoint a receiver. Who do you think that receiver should be?

MS. BROWN: Knowing the limited staff, and knowing that there are few entities that deal with management of sewer systems, there seems to be flexibility -- or, authority to -- well, I'd say call upon the Department of Energy, because precedent for that is, when Staff was on board for the Rolling Ridge receivership, the Staff worked in conjunction with a receiver, and that was Lakes Region Water. That Lakes Region Water is on the water side.

So, with sewer, the only one that I can think that manages -- manages the system, or manages sewers, is we have an accountant, Stephen St. Cyr.

However, for operational side, I don't know if the Commission has any sway with Bay

District, or a contractual relationship with

Lamprey, to -- because Lamprey has set up both

operation side and billing side.

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Because the ultimate goal is we need the receiver to manage the billing, come up with some kind of rate design that would support the billing, and manage the operation side.

CMSR. SIMPSON: On the accounting side, have you had conversations with Mr. St. Cyr?

MS. BROWN: I did, because I was trying to nudge the Church toward retaining him for representation here, because I know his expertise, and even though he's not a lawyer, in his expertise in navigating the regulatory side of things.

So, you know, whether he is retained by the Church, I don't think it would, you know, obviously present a conflict for the Commission to reach out to him as a receiver. But, certainly, it needs to be someone who is operationally familiar, and is equipped with a billing system, to manage on an interim basis, while we're setting rates, and who should be bearing what responsibility of these costs.

So, I don't know that Mr. Lamprey wants me to, you know, nominate him, but he would be part of the mix that I would recommend.

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CMSR. SIMPSON: Okay. So, now, I'd just turn to the Department of Environmental Services and the Department of Energy.

This is a terrible situation for these residents. And the facts are confusing, the situation is confusing. The Commission, in its new form, no longer has enforcement or operational folks that would go and visit this site. We're a rate regulator. We're an economic regulator today, that oversees the rates of utilities in the state.

What do you recommend we do to help these people?

MR. YOUNG: I think, at this point, the Department would recommend appointing a receiver. And it's our reading of the statute that that was left — that receivership authority was left with the Commission when the two were split. The Legislature chose not to amend that statute to include Department of Energy.

CMSR. SIMPSON: Uh-huh.

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MR. YOUNG: We could certainly, you know, monitor the situation and help any way we can. And, as I mentioned earlier, our investigative kind of complaint process may ultimately lead us back here where we are today.

And beyond, just I'm kind of, I guess, referencing what Attorney Brown mentioned, I'm not sure that the Department is set up to operate as a receiver. If that were chosen, there would certainly need to be maybe some consultants hired, things of that nature. And this is all kind of -- would need to be decided. This is a little bit, not conjecture, but it's kind of where we are today.

CMSR. SIMPSON: I appreciate that.

Prior to today, has the Department had

conversations with the residents of Colonial

Drive, Lamprey Septic, the Department of

Environmental Services, around the situation?

Were you approached? Were you asked for

assistance? Have you offered any?

 $$\operatorname{MR}.$$ YOUNG: So, prior to -- prior to the filing of this Petition, no.

CMSR. SIMPSON: Okay.

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MR. YOUNG: Since the filing of the Petition, the Department did reach out to Attorney Brown and DES, just for informational purposes.

CMSR. SIMPSON: Yes.

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MR. YOUNG: And that's the extent to which we have.

CMSR. SIMPSON: Do you have any thoughts who an appropriate receiver might be, if the Commission convenes an adjudicative proceeding and elected to appoint a receiver?

MR. YOUNG: I think all I can do at this point is point to the statute, and recommend staff. But, really, no. I'm not sure that we have a position on who would be a proper receiver at this point.

CMSR. SIMPSON: Okay. New Hampshire Department of Environmental Services?

MR. BROOKS: Thank you. So, DES definitely cannot act as the receiver. I assume that the real practical problem here is that whoever performs the task is going to need to get paid. And, if they could get paid, then perhaps the homeowners could pay someone themselves to do

it.

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So, it's -- figuring out this issue of receivership, though, to me, seems to be secondary. Right now, many of the problems are solved by getting the pumps fixed.

So, right now, there are some really bad economics going on that are going to foreclose any real solutions. So, the cost of pumping out is far exceeding the cost of fixing those pumps. It already has, and it's going to get worse as time goes on.

So, I would suggest that it's in everyone's interest to fix the pumps now, figure out how to do that. If it can't be under the existing relationship between the owners and Lamprey Suburban, or anyone else, the only thing that we can think of is that, if the Bay District, which, again, we wish that they were here to participate, --

CMSR. SIMPSON: Uh-huh.

MR. BROOKS: -- would be willing to take that system. That there may be an opportunity for DES to give a grant to pay for the cost to fix those pumps, and at least start

1 from there to get that problem fixed. I don't 2. know how quickly they could do that, or if they 3 would be willing to do that. But they would be an eligible applicant for those funds, the other 4 5 folks are not. 6 Other than that, --7 CMSR. SIMPSON: Bay District would be 8 the applicant? 9 MR. BROOKS: Correct. 10 CMSR. SIMPSON: Thank you. Okay, 11 continue. 12 MR. BROOKS: Other than that, however 1.3 this works out, receiver or no receiver, the 14 economics are just not going to work in anyone's 15 favor. And, so, I think that's the issue that 16 really needs to be solved. 17 CMSR. SIMPSON: Can you elaborate a bit 18 more on that grant process that is possible by 19 the Department of Environmental Services? Has 20 that process begun? Have you had initial 2.1 conversations? What's the funding level look 2.2 like? The timeframe? 23 MS. WOOD: Hi. I can address that. 24 CMSR. SIMPSON: Thank you.

MS. WOOD: So, I oversee the Clean
Water SRF Program. And it is a federal program
that we administer, and we're able to give loans
with subsidy, in some cases, 100 percent subsidy,
to eligible entities and municipalities. Bay
District would be an eligible entity. And, so,
we could possibly pursue that, and this as an
emergency project.

CMSR. SIMPSON: Uh-huh.

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MS. WOOD: There's an annual process, which, obviously, this is an emergency situation, and we can't wait for them to submit a pre-app in the spring, right? We want action today. So, we would have to look and see how we can utilize that program for this project.

But that would, again, be Bay District, you know, stepping in as the loan applicant.

MR. BROOKS: And, of course, we can't guarantee any funding, there's a process for that, as you know. But that's something to explore.

My experience is that municipalities move slow, because of how they're constructed, and the things that need to happen. But, again,

we'd like them to be in the conversation. We haven't had this conversation previously, partly because, as you are today, we continue to get information about what really is the problem, what's the hold up. I had a nice conversation today with a women over here that provided some more information. And, so, we got together again, tried to brainstorm any possible solution that we could.

CMSR. SIMPSON: Okay.

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MS. BROWN: Can I add one more suggested receiver? Fran Lyons, for F.X. Lyons, he does wastewater also. And they have operational and billing capabilities. You know, they're not any -- they're not very close to Moultonborough, but they do cover the state.

So, that's just another possibility. They'll kill me for saying that.

CMSR. SIMPSON: Just a moment please.

[Cmsr. Simpson and Mr. Lavallee

conferring.]

CMSR. SIMPSON: So, we oversee regulated utilities. And I recognize that there's a claim made that there is a public

utility that should be regulated by the

Commission. That would go through an

adjudicative process. And I just want to let you

know, that takes time. And I think everybody

here recognizes the immediacy of the situation

that you all face.

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I want to express that to you, that, if we go that route, that takes time. And I think the Department of Environmental Services provided some helpful comments with respect to perhaps a parallel path, or possibly a helpful path.

We have a lot of information that we need to take under advisement, and determine whether there are facts that support commencing an adjudicative proceeding. But I just want to let you all know that that takes time.

And I encourage that everybody here today, and some folks that aren't, continue to work together to resolve this problem in a more timely manner.

Commissioner Chattopadhyay.

CMSR. CHATTOPADHYAY: So, this is for the DES.

If all of the entities here work

together, and the approach that you had talked about is pursued, how quickly can this issue be resolved? Can you give us a sense?

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And I know that something was mentioned about this is an "annual process", but you can expedite it somehow.

So, I'm just trying to get a sense of, if people were all on the -- you know, they were cooperating, working together on this, how quickly can that be wrapped up?

MR. BROOKS: I'll let Tracy talk about that timeframe. Again, that's all contingent on them actually being granted.

CMSR. CHATTOPADHYAY: Understood.

MR. BROOKS: But you said a key phrase in your question, which is "if all the people here work together". A key player in that is the person who's not here and the entity that's not here, which is the Bay District. And, so, I believe, my understanding is, the Bay District would be the key component to be the eligible applicant for that.

I can't tell you about the timeframe, but I'll let Tracy tell you about the

Department's procedures.

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CMSR. CHATTOPADHYAY: Okay.

MS. WOOD: Hi. Generally, it takes —
it takes time, everything takes time, you know,
because we're going to be writing a loan
agreement. That would have to go to Bay
District, they would have to review it, it would
have to be executed, then it comes back to us.
We actually have to go to G&C. And, so, we would
have to meet that schedule. It's not immediate.

And it appears that this situation needs an immediate resolution to the expenses that these residents are incurring from the daily pumping. And the only way to stop that is to install the pumps that Mr. Lamprey currently has, and has been paid for. That is the most immediate remedy to solve this.

I mean, the SRF Program is an excellent program, but it takes time. We're a regulatory agency, things take time, and to process loans takes time.

CMSR. SIMPSON: Do you have emergency capabilities to step in and get those pumps installed?

1 MS. WOOD: We do not. CMSR. SIMPSON: Okay. 2. 3 MS. WOOD: We don't have that 4 capability. 5 CMSR. CHATTOPADHYAY: And what is --6 what I heard was that those -- that the pumps are 7 there already, they have been purchased? 8 MR. LAMPREY: As I stated before, we 9 have the pumps. We've told these people that we 10 have the pumps. But they need to settle the 11 daily hauling, which went on and on and on while 12 they were deciding who was going to pay, except 1.3 for themselves. And they said that they were not 14 going to pay. And it wasn't until a month ago 15 that the lawyer got involved, and then we're to 16 this point. 17 But they petitioned the Town, they 18 petitioned the Bay District, and it just dragged 19 on, which was what I wanted to avoid in the 20 beginning. 2.1 CMSR. CHATTOPADHYAY: So, it's really 2.2 that, because they haven't paid for the daily

That is --

hauling, and there's an amount that you haven't

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received.

1 MR. LAMPREY: That's the point. 2. CMSR. CHATTOPADHYAY: That's the reason why you haven't --3 MR. LAMPREY: That I haven't installed 4 5 the pump. I want to install the pump. I don't 6 want to go there on a Sunday and pump, pump it 7 out daily. I haven't charged them for fees of 8 weekends or anything like that. You know, just hoping that it will all end. And it's been going 9 10 on, you know, since mid-August. 11 CMSR. SIMPSON: So, if they were able 12 to pay you tomorrow, what's the amount that you feel you are owed in order to install those 1.3 14 pumps? 15 MR. LAMPREY: I think, I don't know if 16 I've got an accurate bill here, but it's around 17 30 or \$40,000. 18 CMSR. SIMPSON: Okay. 19 MR. LAMPREY: Somewhere in that area. 20 I looked at it on the way down, driving on 93, 2.1 and I said "This doesn't look exactly right." 2.2 I could resubmit that bill, by email, 23 to the lawyer, and then she'd have that tomorrow. 24 CMSR. CHATTOPADHYAY: And all I can say

is that, something like that, if we were all talking together, there might be some way of dealing with that, and do exactly what the DES is saying. Take care of the -- the pumps being installed, because that is the issue right now. Yes, there's money, you know, that's also at stake.

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But, I mean, if you go through either of the processes, whether it's the SRF, you know, the funding, or through the adjudicated docket, it's going to take a while. And this is —that's what I'm kind of noticing should be handled.

The other question I sort of have is the Bay District, right, have they got involved with you in this already, for this issue?

MR. LAMPREY: Are you talking to me?

CMSR. CHATTOPADHYAY: No, for all of them, for anyone. Do they know that this is happening?

MS. BROWN: I don't know that they know that this proceeding is happening. However, I -
CMSR. CHATTOPADHYAY: I didn't mean the proceeding, I just meant the issue here, we have

this problem?

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MS. BROWN: Yes, they are. They're actually aware, because they would have -- they received the letter September 6th-ish from DES demanding repair, back when DES thought that Bay District owned the system. So, Bay District has been aware of the failure of the pumps.

CMSR. CHATTOPADHYAY: Has the DES been in touch with them, sort of sharing the idea that you -- that was talked about?

MS. WOOD: The correspondence that we received back from them from the Notice of Findings that we issued, is that they are not the owners of that system, and that they have no responsibility towards it. And that was the end of our correspondence with them.

CMSR. CHATTOPADHYAY: So, they don't know that there is this other possibility of using some emergency funds to deal with this, but they would have to be, because it's a municipal entity, they will be -- they will be involved?

MS. WOOD: Exactly, yes.

CMSR. CHATTOPADHYAY: So, you haven't talked to them about that?

1 No. We had just thought of MS. WOOD: 2. this today, --3 CMSR. CHATTOPADHYAY: Today, okay. 4 MS. WOOD: -- considering all the 5 circumstances that we've heard today. 6 CMSR. SIMPSON: So, the residents have 7 been paying a bill to Bay District for some time. It sounds as if the Bay District does not want to 8 take on these costs in order to get the system up 9 10 and running. Is that your understanding? 11 It appears that way. MS. WOOD: 12 CMSR. SIMPSON: Would you -- do you 1.3 have any insight into whether or not Bay District 14 would take over operation/maintenance of the 15 system, if these pumps were installed at an 16 expense they did not pay? 17 MS. WOOD: I would think that they 18 would be more willing to do that. 19 CMSR. SIMPSON: Okay. 20 MS. WOOD: No one wants to take over a 2.1 system that's in disarray, and these things are 2.2 going to cost them money. But, if they were 23 taking over a new system, perhaps they would

consider that more.

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1 CMSR. CHATTOPADHYAY: And just a quick 2 question for Lamprey, I think it would be. 3 This pipe that you're talking about 4 that connects the pump with the public system, 5 can you give me a sense of how good or bad it is? 6 MR. LAMPREY: The pipe is Schedule 80 7 PVC exiting the lift station. So, I can only 8 think that probably that extends all the way to the road. It's a 4-inch force main. And vinyl 9 is vinyl, there isn't really any deterioration of 10 11 that over the years. You know, I can't speak for 12 what is in the ground past that. But, usually, 1.3 when that leaves the precast, that's what goes 14 beyond. 15 Those are 5-horsepower pumps. There's 16 some pressure right there, especially in the --17 where the pump station discharges into the force 18 main, where it leaves. 19 So, I'm thinking that's what's there. 20 It's a good pipe. 2.1 CMSR. CHATTOPADHYAY: Okay. Thank you. 2.2 CMSR. SIMPSON: Okay. Does anybody 23 else have any final comments that they would like

to make today to the Commission?

MS. BROWN: Just reiterating the
request in the Petition that the Commission find
that there's a public utility that exists, and
commence an adjudicative process, just so that we

can have that as a forum to keep moving this

forward.

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You know, we will certainly meet with the stakeholders after this hearing to see, you know, what avenues of agreement can be forged.

But, again, I think we still need the backstop of an adjudicative proceeding, if our talks failed.

Thank you.

CMSR. SIMPSON: Okay. And I would just clarify. We would commence that adjudicative proceeding in order to determine whether or not a public utility exists, and then make a determination of whether or not to appoint a receiver. I'd just clarify that.

MS. BROWN: That's fine. Because, in the St. James and the Warner Water District case, the Commission made the finding of the public utility more towards the tail-end of all the discovery.

CMSR. SIMPSON: Uh-huh.

MS. BROWN: But at least there were some, you know, protections to customers that were afforded along that journey of the proceeding, if I understand --

CMSR. SIMPSON: Okay.

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MS. BROWN: -- the timing of it. Thank you.

CMSR. SIMPSON: And I guess I would just ask, Attorney Brown, do you have any insight into, prior to a receiver being appointed or a grant being received, how these new pumps might be installed in the immediate future, because of the outstanding debts that seem to be present?

MS. BROWN: Yes, and Mr. Lamprey touched upon that. He will not release those paid-for pumps until he has some guarantee on what I refer to as the "negligence costs". And I can't, in good conscience, knowing rate regulation, and what "just and reasonable", you know, creates in a rate have -- recommend the residents pay for or secure payment of costs that are the result of negligence of operation, maintenance, et cetera.

Someone needs to secure that or

guarantee that, and I look to, unfortunately, for Agape taking all the debts, assets, that it falls on their shoulders. Whether we can reach an accommodation, I don't know how much, you know, of a discount Lamprey, you know, mentioned, but, you know, I don't think that that is much. But that's the juggernaut. So, my thoughts are, that's what we need to address.

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The Commission, you know, has the authority to order the utility to take corrective action, and so does DOE, through the complaint process, you know, RSA 362, and, you know, the Commission under RSA 374:47-a with a receivership.

Can they order the utility to guarantee, in the interim, while we hash through the -- you know, guarantee a payment of the pumping costs, while DOE and their, you know, staff sort through what the -- what the rates should have been, because people have been coming onto the system from 2006, I believe. Solomon was the very first one who bought in. And what those rates should be, whether it's based on full build-out, partial build-out of the development,

I don't know. And, you know, we need access to what the assets were that were, you know, that would comprise the rate base component of the revenue requirement.

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We need that expertise while we're deciding rates. But the juggernaut is, you know, who's going to guarantee it? And I would hope that the Church could guarantee it. There might be some appetite with the residents to partially backstop a guarantee. But I can't, in good conscience, recommend that they guarantee all of those costs, just because I consider them incurred because of the negligence of the -- of the utility.

CMSR. SIMPSON: Something that we would evaluate in analyzing whether we would make that determination would be the managerial/technical capability of the entity to be a utility. And I think you mentioned earlier that, in your view or in your clients' view, that Agape likely does not have that capability.

So, can you square that for me, with respect to your determination or your recommendation that Agape should be the backstop?

MS. BROWN: Because they own the assets. They clearly own the assets. But, just because a utility does not possess the managerial, technical, and financial capabilities to operate it, does not mean that they are absolved of the costs that, you know, when you look at ownership, they own the assets, they dropped the ball. It's not the residents who dropped the ball.

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So, I square that the Church should be, even though they are also a victim of Scott Farah in all of this, that they are the next legal entity to backstop guaranteeing the costs.

Because someone took over a system, someone failed to maintain the system, and that wasn't the residents; that was the owner of the assets, and that's the Church.

So, that's how I arrive at the Church needs to be the one to either finance and cover these costs, because I suspect, these pumping costs, because I suspect what the residents are paying for the capital, the plant, will eventually net out from what they should have been paying to this otherwise private utility,

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         from the time they started, you know, taking
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         service, 2006 through 2014, '15, et cetera.
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                    CMSR. SIMPSON: Thank you.
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         Commissioner Chattopadhyay.
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                    CMSR. CHATTOPADHYAY: I forgot to, or
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         at least didn't occur that I should ask this
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         question.
                    How much does it cost to have the --
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         what's the price of the new pumps?
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                                The estimate was 17,325.
                    MS. BROWN:
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                    CMSR. SIMPSON: And you all have
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         already paid for these? You've given Lamprey
         Septic the money for the pumps, but there's the
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         outstanding debts for the services that the
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         company has provided that are at issue --
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                    MS. BROWN: Correct.
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                    CMSR. SIMPSON: -- with respect to the
         installation? Okay.
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                    CMSR. CHATTOPADHYAY: And would you
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         agree with that number?
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                    MR. LAMPREY: I agree with that number.
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                    CMSR. CHATTOPADHYAY:
                                          Okay.
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                    CMSR. SIMPSON: Okay. Thank you,
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         everybody, for being here today.
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We will take this matter under advisement, and we will issue an order in as timely a manner as we can.

I encourage all of you to work together to develop a parallel path outside of the Commission, as we will make a determination as to whether or not to commence an adjudicative proceeding. And I only offer that, because we recognize the hazards that exist for the residents of Colonial Drive under this situation.

We'll take the matter under advisement and issue an order. Thank you. Off the record.

(Whereupon the Hearing on Preliminary Issues was adjourned at 11:27 a.m.)

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